

# A201CES - EFFECTIVE COMMUNICATION SKILLS

## MODULE SUMMARY

The aim of this module is to build on the student's experience of communication, allowing them to understand the basis for inter-personal communication, whilst also requiring them to develop and apply appropriate communication strategies. Topics include barriers to effective communication, assertiveness skills and techniques, an introduction to emotional intelligence, neuro-linguistic programming, verbal and non-verbal communication, personality and culture. Students will be given the opportunity to practice these skills in a safe environment and reflect on current performance and future development needs. Students who undertake this module will develop skills to be in a stronger position to secure employment. Cross-sector, employers have identified effective communication as an essential skill they look for when recruiting graduates.

## ENTRY REQUIREMENTS

None.

## SKILL BUILDER

Coming soon...

## PROGRESSION

There is no specific pathway for this module.

## ASSESSMENT

Coursework 1,750 words (100%)

## EXCLUDED COMBINATIONS

Module: A301CES

**FOR MORE INFORMATION VISIT:**

<https://students.coventry.ac.uk/mid>